

PRIVACY POLICY

Young People Matter ('we') are committed to protecting and respecting the privacy of all users of the Young People Matter Website.

To comply with the new General Data Protection Regulation (GDPR) effective from May 25, 2018, we have updated our privacy policy to ensure that you are clear about how we utilise your information.

This policy (together with the information contained within the Young People Matter Terms & Conditions) clearly explains how we process any personal data that we collect from you, or that you provide to us. Please read the following information carefully to understand our views and practices regarding the personal data that we hold, and how we treat it.

INFORMATION WE COLLECT FROM YOU

We collect any personal data that you volunteer on forms to submit to us (for example completing an online survey, or by contacting us), and via any email correspondence that you may send to us. The information you give to us may include your name, address, email address and telephone number.

Should you purchase items from Young People Matter i.e bookings/merchandise, we will collect your name, contact information and billing address but will **not** document your credit/debit card information.

WHAT DO WE DO WITH THE INFORMATION WE GATHER

We gather your personal information to ensure that we provide you with high quality customer service. We will also utilise your personal information to keep you updated with the latest news surrounding our charity i.e. Young People Matter announcements.

DO WE DISCLOSE YOUR PERSONAL DATA TO THIRD PARTIES?

The information provided by you will not be disclosed to any other third party, unless consent has been obtained by yourself prior, or unless otherwise required to do so by law.

YOUR RIGHTS

While we obtain your consent prior to processing your data for marketing purposes or disclosing your data to third parties, you have the right at any time to ask us not to process your personal data for such purposes. You can exercise your right to prevent such processing by contacting us at Young People Matter, The Old Laundry, 20 Eastcote Street, London, SW9 9BY. Alternatively you can submit your request to info@youngpeoplematter.org.

Our site, from time to time, may contain links to and from the websites of our sponsors, partners, and associates. Should you follow any of the links presented on our website please note that these websites will possess their own privacy policies and that we do not accept any liability or responsibility for these policies. Please check these policies before you submit any personal data to third party websites.

CHANGES TO OUR PRIVACY POLICY

Any changes we may make to our Privacy Policy will be posted on this page, and where appropriate, you will be notified via email. Please check back frequently to see any updates or changes to our current policy.

CONTACT

Queries, comments and requests regarding this privacy policy are welcomed and should be addressed to Young People Matter, The Old Laundry, 20 Eastcote Street, London, SW9 9BY.